

IP-COM



User Guide

IP-COM View Studio for Security Series Product

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Preface

This guide helps you use the **IP-COM View Studio** to manage IP-COM security devices on your computer.

IP-COM View Studio supports the following IP-COM security devices:

- IPC3B24C
- IPC3T24C
- NVR3116
- NVR3108
- NVR3104-4P
- NVR3108-8P



Features available in the product may vary by model and software version. Product availability may also vary by region. All images, steps, and descriptions in this guide are only examples and may not reflect your actual product experience.

The **IP-COM View Studio** version 1.0.0 is taken as an example.

Conventions

The typographical elements that may be found in this guide are defined as follows.

Item	Presentation	Example
Cascading menus	>	Navigate to System > Live Users .
Parameter and value	Bold	Set User Name to Tom .
Variable	<i>Italic</i>	Format: <i>XX:XX:XX:XX:XX:XX</i>
UI control	Bold	On the Policy page, click the OK button.

The symbols that may be found in this guide are defined as follows.

Item	Meaning
 Note	This format is used to highlight information of importance or special interest. Ignoring this type of note may result in ineffective configurations, loss of data or damage to device.
 Tip	This format is used to highlight a procedure that will save time or resources.

More Information and Support

Visit www.ip-com.com.cn and search for the product model to get your questions answered and get the latest documents.

Revision History

IP-COM is constantly searching for ways to improve its products and documentation. The following table indicates any changes that might have been made since the manual was released.

Version	Date	Description
V1.0	2025-07-04	Original publication.

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1 Install IP-COM View Studio

Features available in the product may vary by model and software version. Product availability may also vary by region. All images, steps, and descriptions in this guide are only examples and may not reflect your actual product experience.

Before starting, please ensure your computer meets the following system requirements:

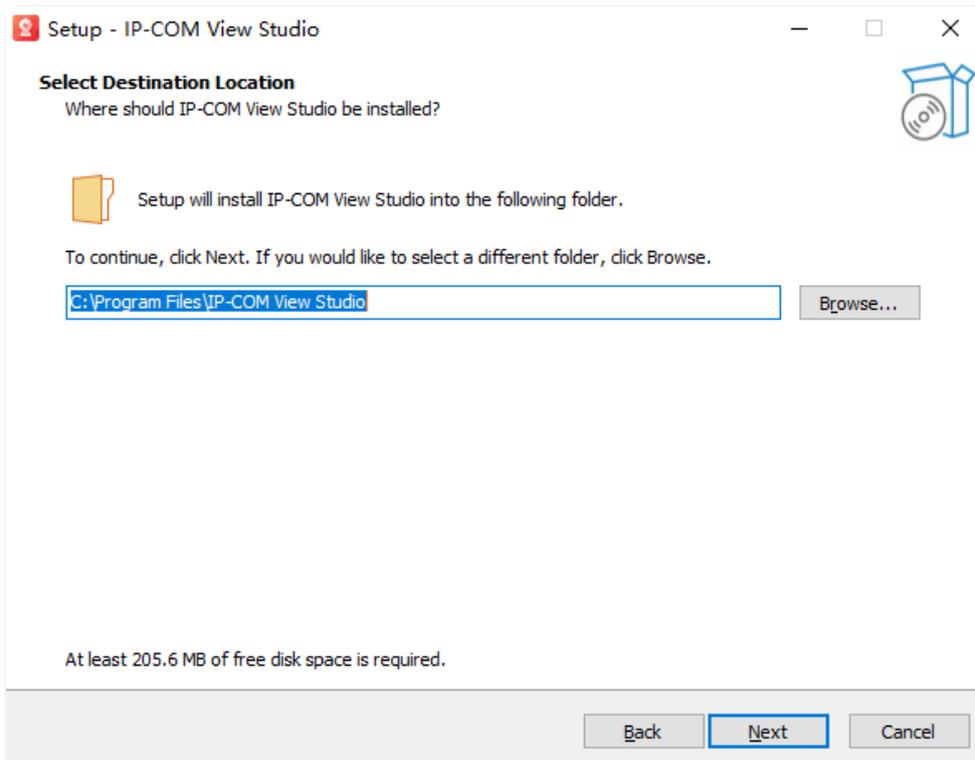
- Operating System: Microsoft Windows 11/10 (64-bit)
- CPU: Intel Core i3-7100, AMD Ryzen 3 1200 or higher
- Memory: 8GB or higher
- Display: 1920 x 1080P (100% scaling recommended)



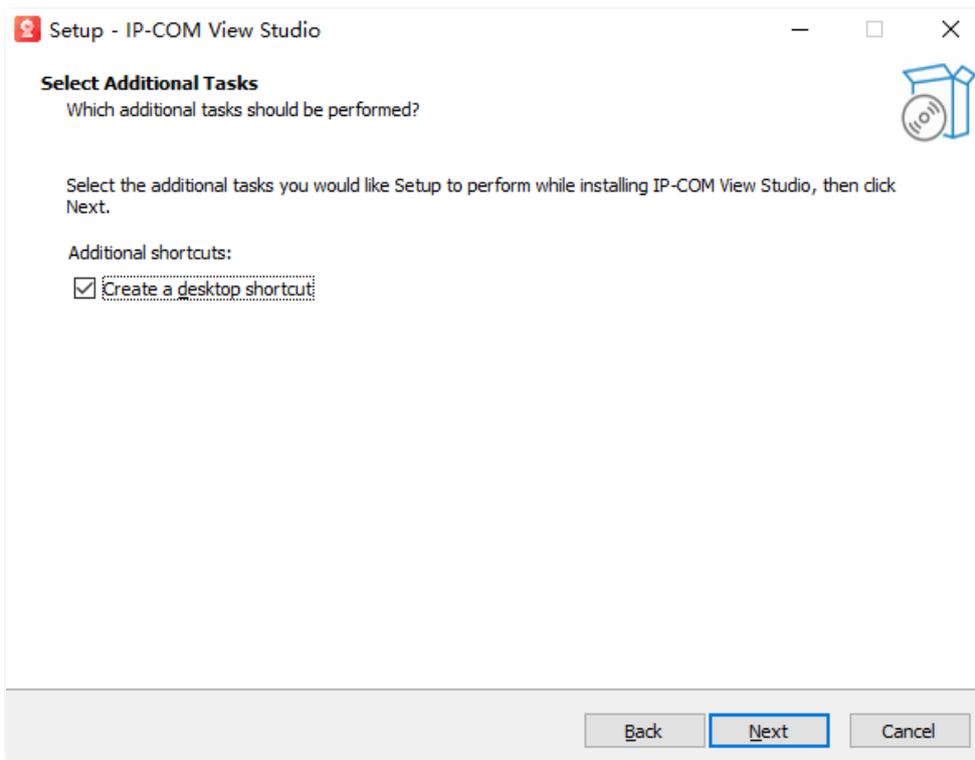
Since Microsoft has ended technical support for Windows 7/8.1, compatibility issues may arise in these operating environments. Windows 10/11 is recommended.

Procedure:

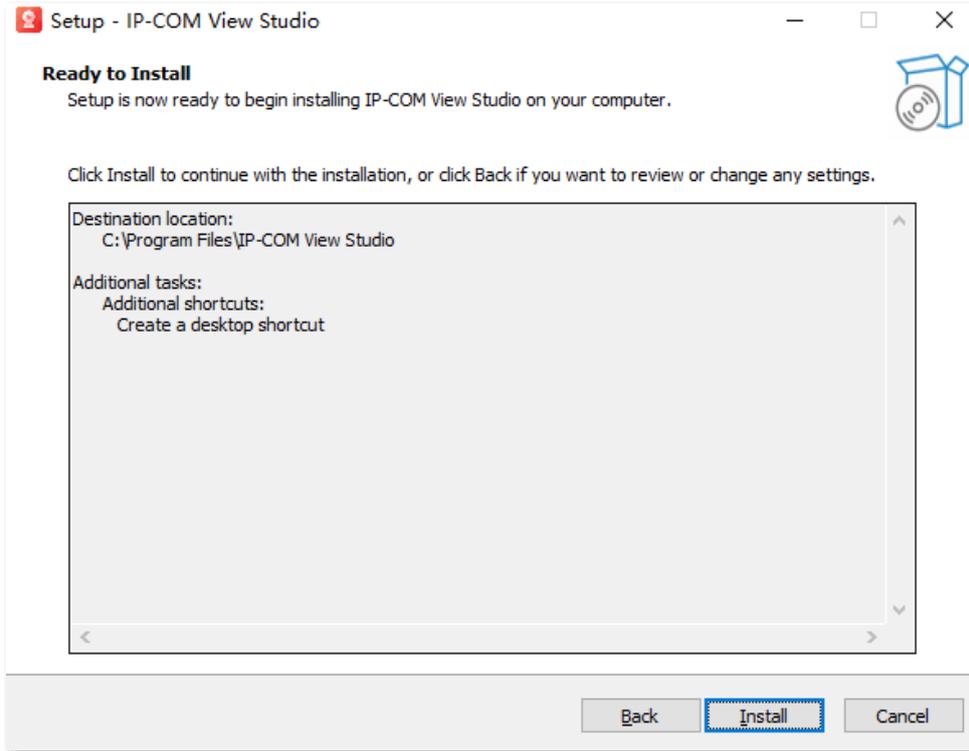
1. Visit <https://www.ip-com.com.cn/en/download/detail-1209.html> on a computer that is connected to the internet, download and unzip the installation package to your computer.
2. Double-click **IP-COM View StudioSetup_xxxx.exe** to install.
3. Select your language based on your country/region, and click **OK**.
4. Read the **License Agreement**, tick **I accept the agreement**, and click **Next**.
5. Click **Browse** to select a setup folder, and click **Next**.



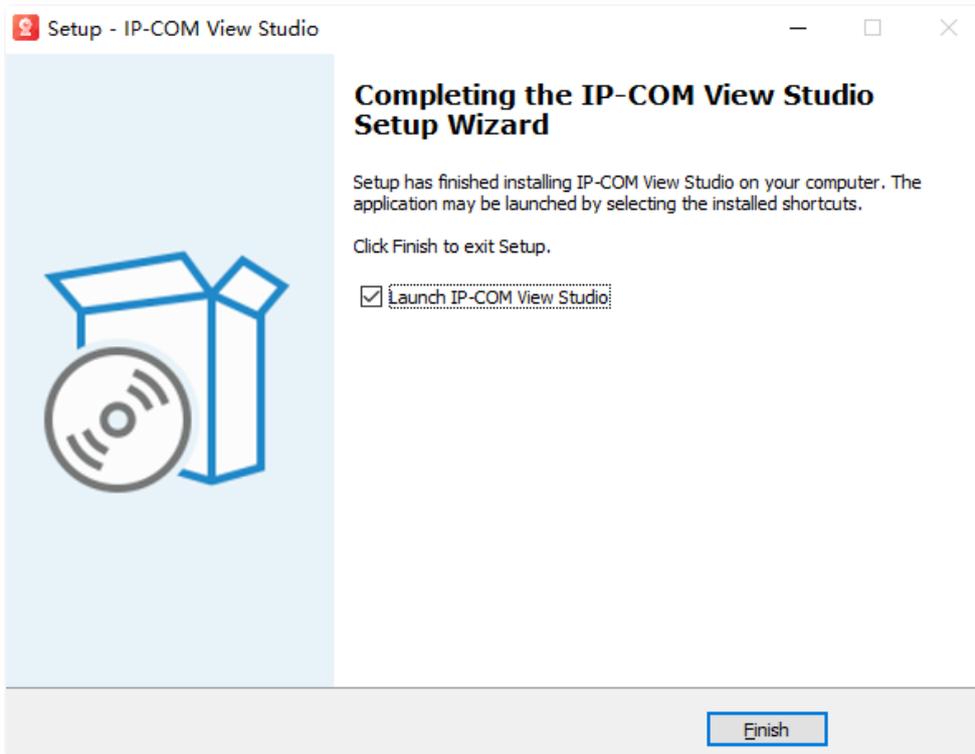
6. Tick **Create a desktop shortcut**, and click **Next**.



7. Click **Install**.



8. Click **Finish**.



---End

2 Log in to IP-COM View Studio

Features available in the product may vary by model and software version. Product availability may also vary by region. All images, steps, and descriptions in this guide are only examples and may not reflect your actual product experience.

The **IP-COM View Studio** and **IP-COM View App** use the same account. The **IP-COM View App** is designed for mobile devices, allowing you to manage your device anytime, anywhere.

The **IP-COM View Studio** is designed for PCs and large-screen displays, featuring multi-screen live view and device management.

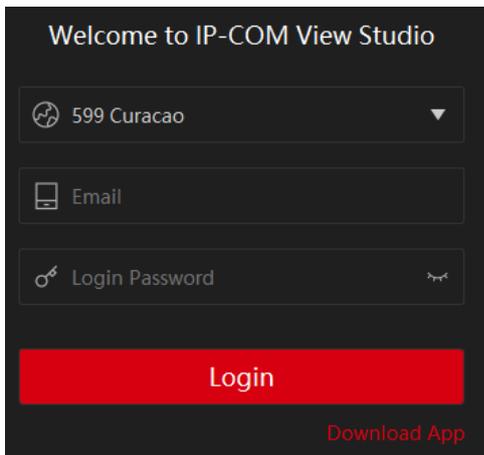
Log in to the **IP-COM View Studio** using your **IP-COM View App** account and password. After logged in, you can view and manage all added devices from the **IP-COM View Studio**.



Before managing devices via **IP-COM View Studio**, please first [add the devices to the IP-COM View App](#).

Procedure:

1. Select your country/region.
2. Enter your email address.
3. Enter the login password, and click **Login**.



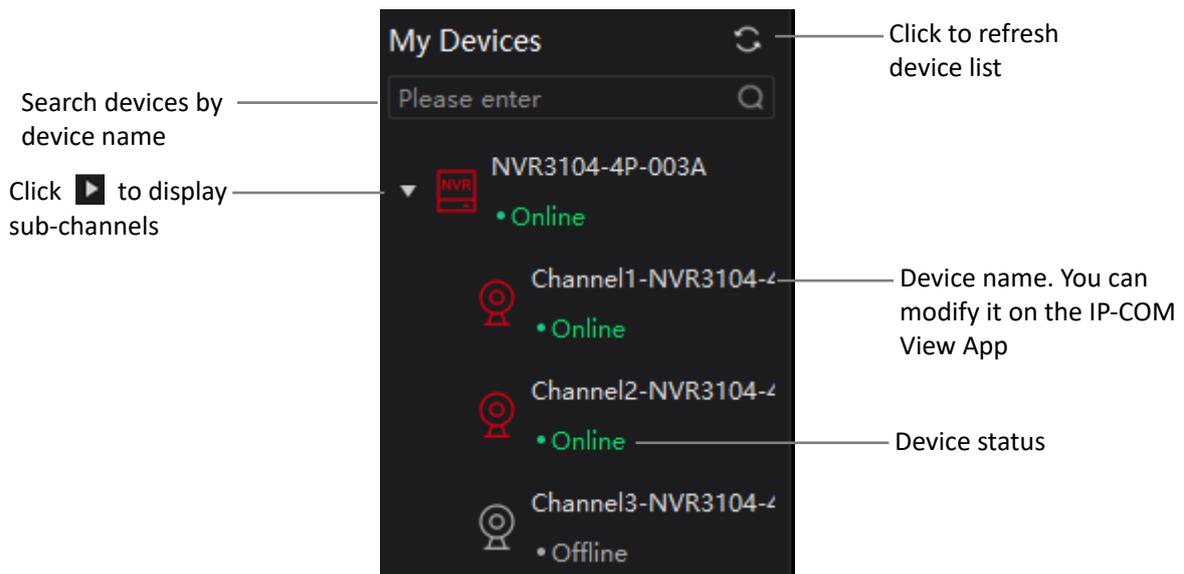
The screenshot shows the login page for IP-COM View Studio. At the top, it says "Welcome to IP-COM View Studio". Below this, there are three input fields: a dropdown menu for "599 Curacao", an "Email" field, and a "Login Password" field with a toggle for visibility. At the bottom, there is a prominent red "Login" button and a smaller "Download App" link.

---End

3 View Device List

Features available in the product may vary by model and software version. Product availability may also vary by region. All images, steps, and descriptions in this guide are only examples and may not reflect your actual product experience.

In the exit-full-screen preview mode (press **Esc** on the keyboard), you can view all devices added in the **IP-COM View App** under **My Devices** on the left, including cameras, NVRs and their sub-channels, shared devices from friends, and online/offline devices.



4 View Live Camera Feed

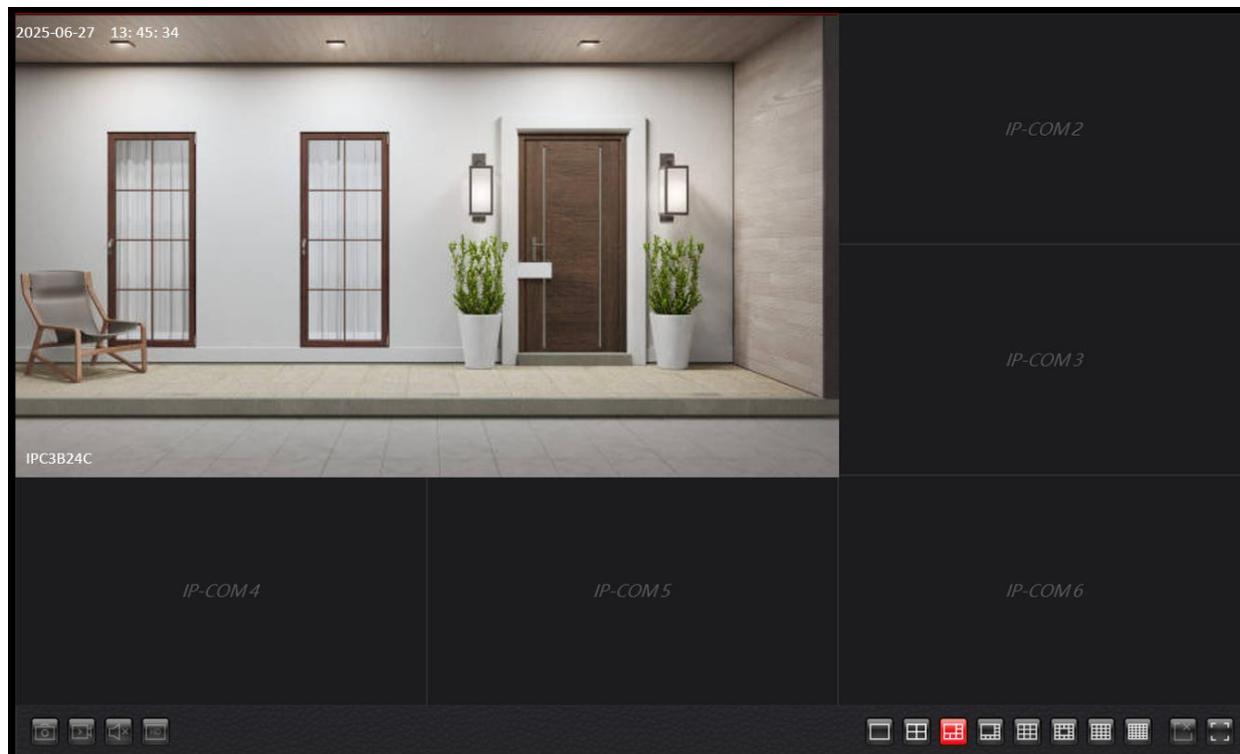
Features available in the camera may vary by model and software version. Camera availability may also vary by region. All images, steps, and descriptions in this guide are only examples and may not reflect your actual camera experience.

After the IP-COM camera or NVR is successfully managed via **IP-COM View App**, you can view live monitoring feeds from the cameras (including those under NVR channels) on the **IP-COM View Studio**.

Assume that you want to check the monitoring videos of the channel 1 camera.

Procedure:

1. [Log in to the IP-COM View Studio](#), click , and select IP-COM1 pane.
2. View the live monitoring feeds from the camera.
 - Method 1: In the device list on the left, double-click the camera whose live feed you want to view.
 - Method 2: In the device list on the left, drag the camera whose live feed you want to view to the IP-COM1 pane.



---End

Button description

Parameter	Description
	<p>Screenshot.</p> <p>Capture the current monitoring screen and save it to your computer. Click Check Now to check the saved location and image.</p>
	<p>Recording.</p> <p>Click the button to start recording, and click again to stop. The recorded file will be automatically saved to your computer. Click Check Now to check the saved path and video.</p>
	<p>Two-Way intercom.</p> <p>Click to activate real-time communication between the IP-COM View Studio and the camera. Click again to end the call.</p>
	<p>Click it to turn on or turn off the audio.</p>
	<p>PTZ control.</p> <p>Click to adjust the camera's monitoring position, control the PTZ speed, and reset to default position.</p>
	<p>Used to turn on or turn off the camera Lens. By default, it is turned on.</p> <p>After the camera lens is turned off, the video feed cuts off while the lens automatically tilts downward into concealment, ceasing all monitoring.</p>
	<p>Manual alarm.</p> <p>Click to activate the camera's audible and visual alarm response. Click again to deactivate.</p>
	<p>Video quality selection. Switch video resolution as required:</p> <ul style="list-style-type: none">– HD: Higher bitrate with increased bandwidth usage for superior image quality.– SD: Lower bitrate with reduced bandwidth consumption for smoother video playback.
	
	<p>Number of simultaneous preview panels.</p>
	<p>Supports switching between 1, 4, 6, 8, 9, 13, 16, or 25 concurrent video panels.</p>
	

Parameter	Description
	Used to close the currently selected panel's video feed.
	Used to view the currently selected panel in full-screen mode.

5 Play Back Camera Video

Features available in the camera may vary by model and software version. Camera availability may also vary by region. All images, steps, and descriptions in this guide are only examples and may not reflect your actual camera experience.

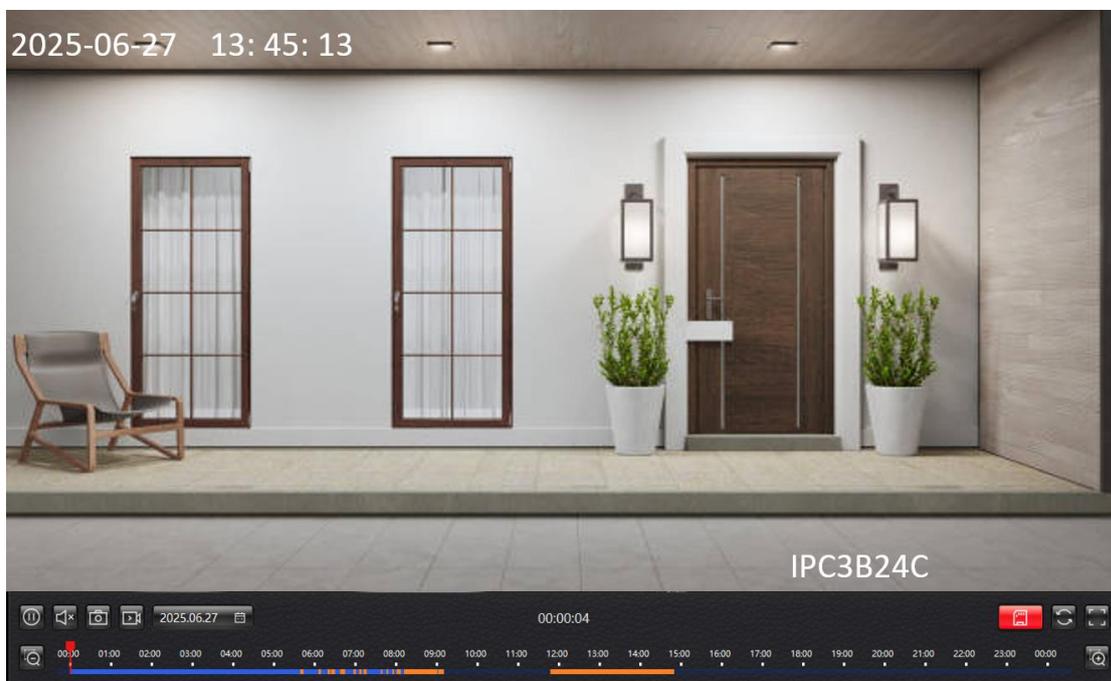
Play Back/Edit Local Monitoring Video

Select IP-COM cameras support video storage via user-provided Micro SD cards or NVR HDD. Once the camera detects a Micro SD card or is added to an NVR, it will automatically record to the storage device according to the recording mode configured in the **IP-COM View** App or web UI (refer to the model-specific user guide for setup instructions).

Assume that you want to play back the monitoring videos stored in the SD card of a certain camera at a specific time.

Procedure:

1. [Log in to the IP-COM View Studio](#), and click .
2. In the left device list, double-click the camera you want to view SD card recordings from, and click .
3. Click  to select a date.



---End

Button&Parameter description

Button/Parameter	Description
	Video play/pause button.
	1× playback speed. Click to toggle playback speed.
	Click it to turn on or turn off the audio.
	Screenshot. Capture the current monitoring screen and save it to your computer. Click Check Now to check the saved location and image.
	Recording. Click the button to start recording, and click again to stop. The recorded file will be automatically saved to your computer. Click Check Now to check the saved path and video.
	Used to select a specific date.
	Used to refresh and replay the day's recordings.
	Used to view monitoring footage in full-screen mode.
	Orange means alarm recording (detection recording), blue means all-day recording (continuous recording), and gray means no recording.
Time bar	 Tip You can drag  left or right to set the video playback start time.
	Used to adjust the timeline scale display by zooming in or out.

6 Check Camera Alarm Information

Features available in the product may vary by model and software version. Product availability may also vary by region. All images, steps, and descriptions in this guide are only examples and may not reflect your actual product experience.

To access the configuration page, [log in to the IP-COM View Studio](#), and click .

Here you can view the camera's alarm records from the past 7 days. Alarm types are triggered based on the configured detection events (see the model-specific user guide for setup details).

To view a camera's alarm records for a specific date:

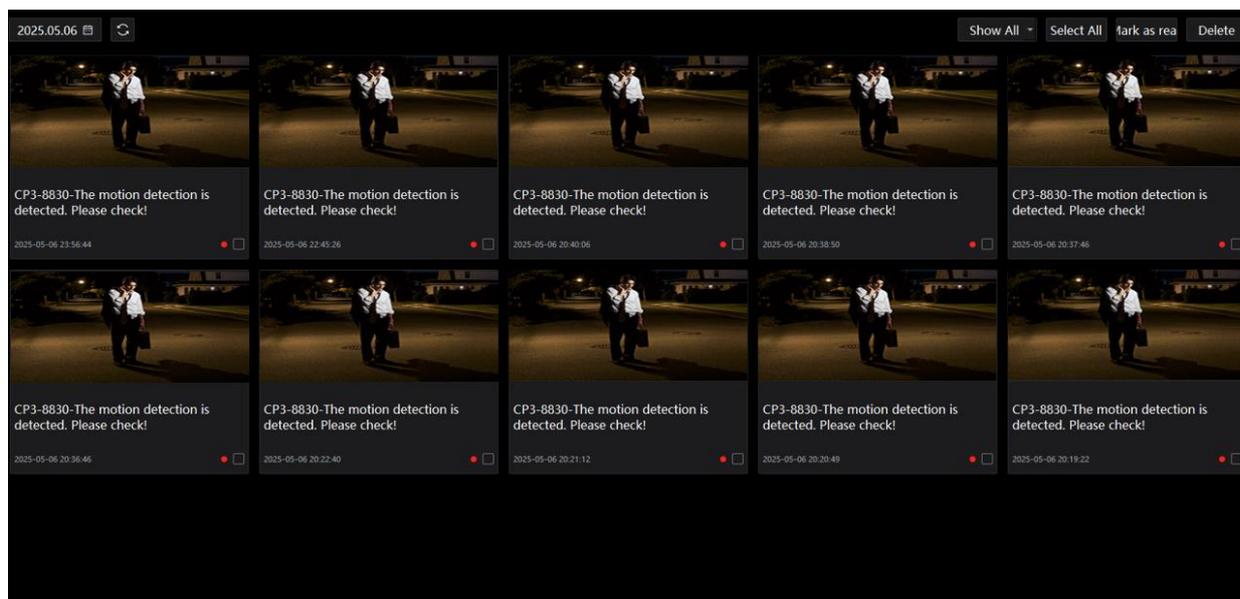
Procedure:

1. [Log in to the IP-COM View Studio](#), and click .
2. In the device list on the left, double-click the camera whose alarm records you want to view. Click  to select a date.
3. Click any message to view alarm details.



Tip

Playable alarm videos require either: A Micro SD card, active cloud storage, or NVR hard drive connection. Otherwise, only static images display.



---End

Button&Parameter description

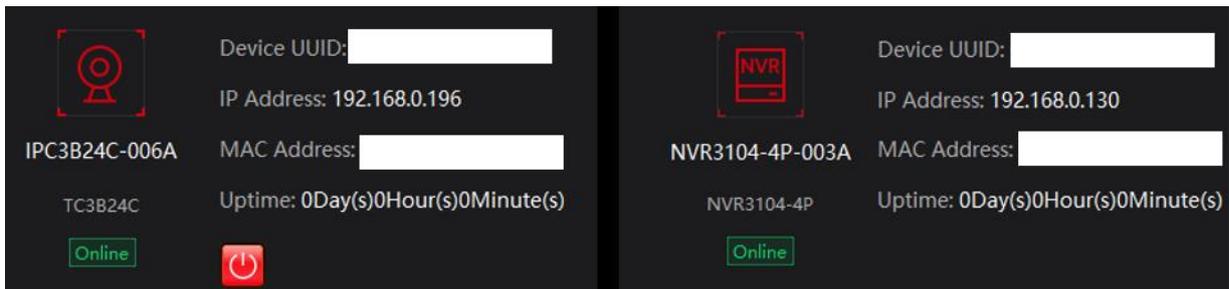
Button/Parameter	Description
	Used to select a specific date.
	Used to refresh the alarm messages of the day.
Show All	Used to display all alarm messages. Click to choose to display only the alarm messages that have been read, or only the alarm messages that have not been read.
Select All/Unselect All	Used to select the entire page of alarm information or unselect the alarm information.
Mark as Read	Used to mark the selected alarm message as read.  indicates an unread alarm message.
Delete	Used to delete the selected alarm message.

7 Device Management

Features available in the product may vary by model and software version. Product availability may also vary by region. All images, steps, and descriptions in this guide are only examples and may not reflect your actual product experience.

To access the configuration page, [log in to the IP-COM View Studio](#), and click .

Here you can view the device's model, name, UUID, IP address, MAC address, uptime, and online status, as well as reboot the online devices.



The screenshot displays two device management cards side-by-side on a dark background. Each card contains the following information:

- Device 1 (Left):**
 - Icon: A red camera icon.
 - Device UUID: [Redacted]
 - IP Address: 192.168.0.196
 - Model: IPC3B24C-006A
 - MAC Address: [Redacted]
 - Sub-model: TC3B24C
 - Uptime: 0Day(s)0Hour(s)0Minute(s)
 - Status: Online (green box)
 - Action: Reboot (red power button icon)
- Device 2 (Right):**
 - Icon: A red NVR icon.
 - Device UUID: [Redacted]
 - IP Address: 192.168.0.130
 - Model: NVR3104-4P-003A
 - MAC Address: [Redacted]
 - Sub-model: NVR3104-4P
 - Uptime: 0Day(s)0Hour(s)0Minute(s)
 - Status: Online (green box)
 - Action: Reboot (red power button icon)

8 My Profile

Features available in the product may vary by model and software version. Product availability may also vary by region. All images, steps, and descriptions in this guide are only examples and may not reflect your actual product experience.

To access the configuration page, [log in to the IP-COM View Studio](#), and click the login account in the upper right corner.

Here you can view your account information, including nickname, account ID, registered email, and modify your nickname and avatar.



Edit

Nickname

UserID

Email

Confirm

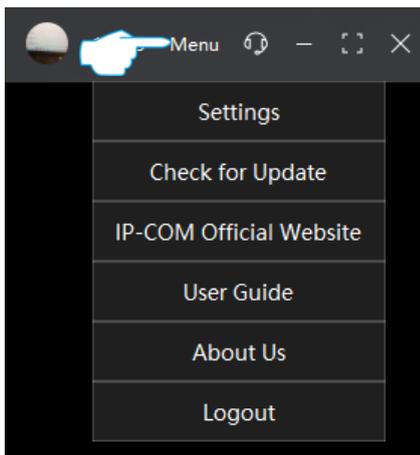
9 System Menu

Features available in the product may vary by model and software version. Product availability may also vary by region. All images, steps, and descriptions in this guide are only examples and may not reflect your actual product experience.

Click **Menu** in the upper right corner of the page.

Here, you can:

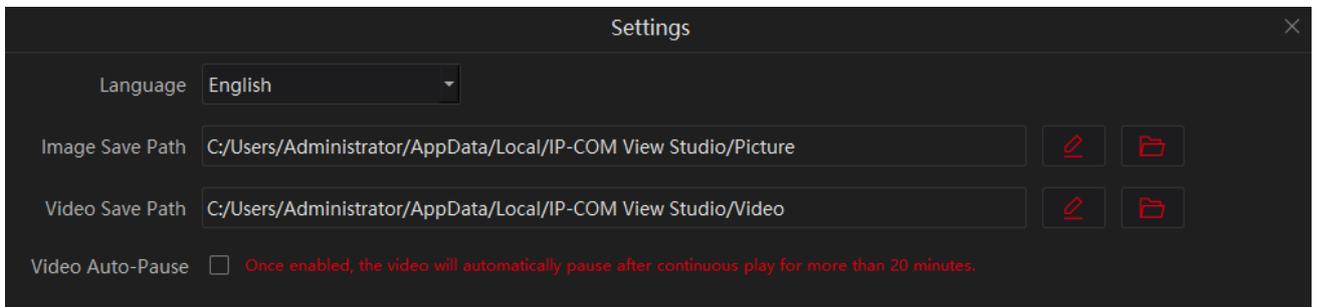
- Modify system settings.
- Check for updates: Check if there is a new version or upgrade for **IP-COM View Studio**.
- Visit the IP-COM's official website and download the user guide.
- Click **About Us** to view the **IP-COM View Studio** version, copyright information, user agreement and privacy policy.
- Log out and clear the account information on the login page.



Modify system settings

To access the configuration page, [log in to the IP-COM View Studio](#), and go to **Menu > Settings** in the upper right corner of the page.

Here, you can change the system language, view and modify the save path of images () and videos () when previewing or replaying videos, and enable the automatic pause function after 20 minutes of continuous video playback.

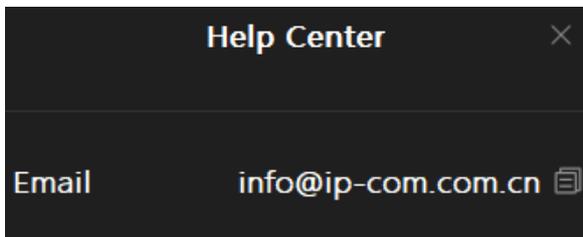


10 Help Center

Features available in the product may vary by model and software version. Product availability may also vary by region. All images, steps, and descriptions in this guide are only examples and may not reflect your actual product experience.

Click  in the upper right corner.

If you encounter any problems while using the device or **IP-COM View Studio**, please send an email to info@ip-com.com.cn.



Appendix

A.1 Add the Devices to IP-COM View App

1. Scan the following **QR code**, or search for **IP-COM View** in **Google Play** or **App Store**, download and install the latest **IP-COM View** App onto your smartphone/tablet (System requirements: Android: 6.0 and above, iOS: 13 and above). The following uses iOS phone settings as an example.



Or

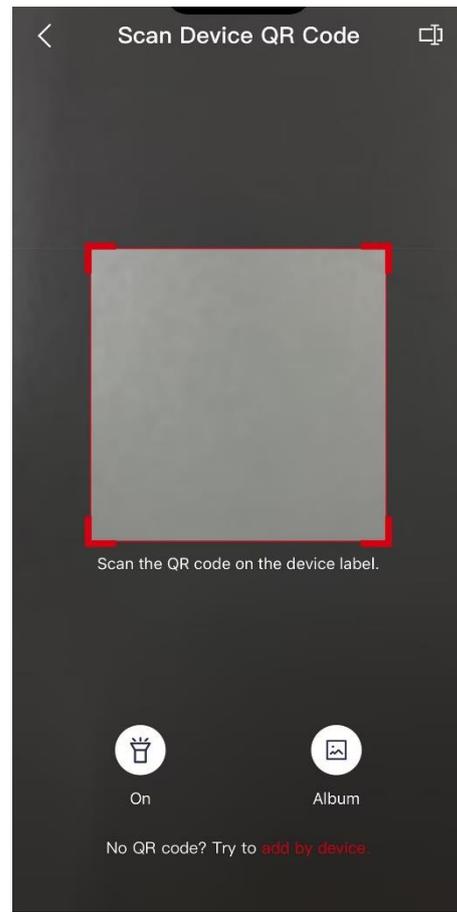
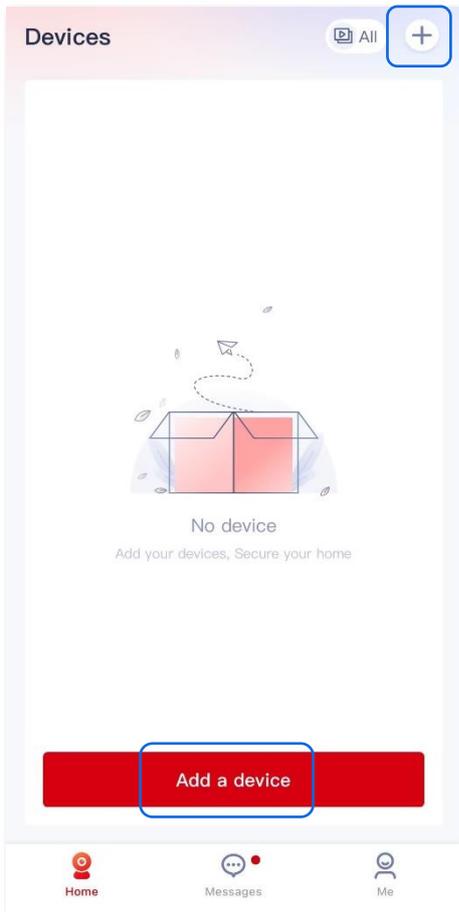


IP-COM View App

2. Make sure your phone can access the internet (connected to a working Wi-Fi network or using cellular data).
3. Run the **IP-COM View** App, and follow the on-screen prompts to complete account registration and log in.
4. Enter the homepage, and tap **Add a device** or  at the top right corner.
5. Scan the QR code on the device, then follow the in-app instructions.



For detailed operations, please refer to the quick installation guide for your specific device model. The quick installation guide can be downloaded from www.ip-com.com.cn.



---End

After setup, view your added devices on the App's homepage.

A.2 Keyboard Shortcuts

The default table describes the main keyboard shortcuts.

Operation	Description
F11	View preview/playback monitoring video in full screen.
Esc	Exit full screen.
Alt+F4	Close the IP-COM View Studio.